



BOOKING FORM AND TERMS & CONDITIONS (1 OF 4)

Name (Party Leader)

Address (incl postcode):

Contact Number:

Email address:

Date of Arrival:

Number of Nights

Date of Departure:

Rental Cost p/w:

Pool Heating p/w:

Total Due:

Any other requirements:

Guest names (party leader first)(please print)

Adult/Child (Child Age) M/F

BOOKING FORM AND TERMS & CONDITIONS (2 OF 4)

Flight Details

Arrival Date/Time Airline/No From To

Departure Date/Time

Contact Telephone number whilst at the villa

Booking Information

Payment – 25% booking deposit, balance due 8 weeks prior to rental date. Payment may be made by cheque payable to Miss B Little or by bank transfer, please contact us for details.

Breakage deposit - £300 payable with final payment. Returnable 14 days from the end of rental, subject to House Managers report.

Occupancy – From 1600 hours on arrival day, until 1000 hours on departure day.

Car Hire is necessary; contact us for details of recommended car hire companies.

Travel Insurance must be arranged by guests, please see Terms and Conditions.

Terms & Conditions

Contract of Hire: This agreement is between Bernadette Little and Christopher Rowland, owners of Villa Peacehaven (later referred to as “The Owners”) and the hirers (referred to as “The Clients”) named as the party leader on the booking form.

A provisional booking made by telephone or email will be held for no more than 5 working days.

A non-returnable deposit of 25% of the rental price is payable with the returned booking form. This will confirm the booking. In the event of a late booking, full payment is due.

A booking confirmation, receipt for deposit and final invoice will be sent to the clients on receipt of the booking deposit and fully filled out booking form.

A security deposit of £300 is payable with the final payment. For lets of more than two weeks please refer to the owner for cost. Any breakages or damage must be reported to the House Manager immediately, small items may be replaced by the client on site. This deposit will be returned within 14 days after the House Managers report.

BOOKING FORM AND TERMS & CONDITIONS (3 OF 4)

Full payment is required 8 weeks prior to rental start date or in the event of a late booking, submitted with the signed booking form. Once funds have been received and cleared the contract has been entered into and is subject to English law.

Arrival: all guests due to arrive at the villa prior to 8pm, our House Managers will meet and greet guests at the villa, handover keys and offer any information that is required.

Late Arrival: For all guests scheduled to arrive at the villa later than 8pm, keys/alarm fobs will be available from a key box located at the property. Access details will be forwarded to guests, with directions and House Manager contact details, approximately two weeks prior to your stay. Our House Managers will follow up with a meet and greet at the property the following day.

Late Arrival Charge: When guests are due to arrive at the villa prior to 8pm, but subsequently delay their arrival by “shopping trips”, “dinner enroute”, etc, without prior notice, we reserve the right to deduct a late arrival charge from the security deposit that we will incur from our House Managers due to unsociable hours. The charges are set at 45 euros* for the first hour and 25 euros* per hour thereafter (*or the sterling equivalent).

Insurance: Party members are expected to have their own travel insurance, in case of unexpected cancellation.

Cancellation by the client must be in writing and have been confirmed by the owners. If cancellation occurs more than 8 weeks for the rental start date, the non-returnable deposit is charged. If cancellation occurs 4 weeks before rental start date, 50% of the rental cost is charged; if cancellation occurs within 4 weeks then the full rental cost will be charged.

Cancellation by owners: In the unlikely event that the owners have to cancel the clients booking, the full rental cost will be refunded.

Included in the rental cost: Meet/Greet at the villa on arrival prior to 8pm or the following day, mid-week/weekly clean, all bed linen and bathroom towels, weekly linen change, water (the owners undertake to supply sufficient hot water, but will not be responsible for insufficient hot water due to excessive consumption), electricity, maintenance of garden, pool, pool furniture. Pool towels are also included. Any staining to bathroom towels caused by sun bronzers/sun tan lotion which cannot be removed will be charged against the security deposit. This also applies to any staining to bed linen or soft furnishing by the same.

Not included in the rental cost: Personal travel insurance, travel, car hire (required), pool heating, unless otherwise arranged.

Occupancy is from 4pm on the day of arrival until 10am on the day of departure. If the clients have an early morning or late departure please contact us prior to your stay and we may be able to accommodate an early arrival or late departure.

The maximum number of persons allowed onto the property will be no more than the number specified on the booking form. The house may not be sublet. No all male or all female groups unless agreed before booking with the owners. The owners reserve the right to refuse entry if these conditions are not met.

No pets are allowed on the property.

No smoking is allowed anywhere within the villa or on the covered terrace and we ask all clients to take care when smoking in the grounds as fires can easily start when weather conditions are/have been very dry.

Client's responsibilities - include taking care of the property and its contents, ensuring that no party member causes offence to a neighbour, or causes pollution or damage to any of the services, supply or equipment. Unnecessary callouts to our House Managers or any other Services will result in the charges being passed on to you, the client. The leading party member as stated on the booking form undertakes to ensure that neither they nor any other party member shall suffer anything to be done which would endanger the owner's insurance policy for the house and its contents. This includes anti-social behaviour. The client also undertakes to clean the barbeque and log burner and dispose of the ash/cinders responsibly and as directed. All other rubbish must be regularly disposed of by the clients in the communal bins provided by the council at the roadsides. Children must be properly supervised at all times, especially in the pool area.

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Client's responsibilities - Security Alarm System It is also a condition of the property insurer that the security alarm system should be active at all times when there are no persons present at the property. Neither the owners, their representatives, nor any employee are responsible for any, loss or theft of client's property and therefore it is in the clients interest that the security alarm system should be activated at all times when the property is vacant. Should the security company, house manager or their representatives become aware that the alarm is not set when the property is empty a call out will be necessitated and this will be charged to the client.

Owner's responsibilities: The owners are not responsible for circumstances relating to (but not limited to) mechanical breakdown, illness, failure of any public service or amenity outside of their control. Neither are they responsible for any agricultural work that takes place around the property boundary as this is also outside of their control. In the event of such occurrence, the owners, or their representatives, will make every effort to rectify this problem, acting on the client's behalf. Neither the owners, their representatives, nor any employee are responsible for any personal injury, loss, damage to or theft of client's property.

Force Majeure: The owners regret that they cannot accept liability where their obligations are prevented by 'Force Majeure'. This is understood to mean events such as (but not limited to) war, threat of war, civil commotions, hostilities, strikes or other industrial disputes, natural disasters, fire, acts of God, terrorist activities, technical problems with any transportation, closure of ports, epidemics, weather conditions (including excessive rain or drought), government actions or any other events outside of their control.

Keys: Detailed instructions for key collection, directions to the villa and name and contact details of the owner's house managers will be provided following the final payment.

Invalidity of one of the above clauses shall not invalidate the whole.

The owners reserve the right to terminate the booking if these conditions are not met. I declare on behalf of myself and all the party members named on this form, that I am authorized to make this booking, am over 18 years of age and that I, and all other members of the party, have read, understood, accept and agree to the booking terms and conditions above.

Signed:

Print Name:

Date:

I enclose a cheque for/have transferred **25% deposit/full payment.** (delete as necessary)
Please post to B Little, 6 Rectory Close, Warminster, BA12 8QP or email to bernadette@rowland.myzen.co.uk
Bank Transfer details available on request.